

What is takatū

takatū is the free learning portal for civil defence emergency management in New Zealand.

The site is hosted by the National Emergency Management Agency (NEMA) and is an outward facing system made available to anyone with a RealMe account, which makes it an invaluable training tool for volunteers, response teams, community members, National Partners and of course the 16 Civil Defence Emergency Management (CDEM) Groups who will use it to create, upload, access and track courseware and other resources. Members of the public may view selected content; however, some parts of the site are restricted to CDEM professionals or approved users.

takatū is used to manage Civil Defence Emergency Management course enrolments and assessments, there are also self-paced online courses available.

By using takatū you can keep track of what courses you have completed and re-print course certificates.

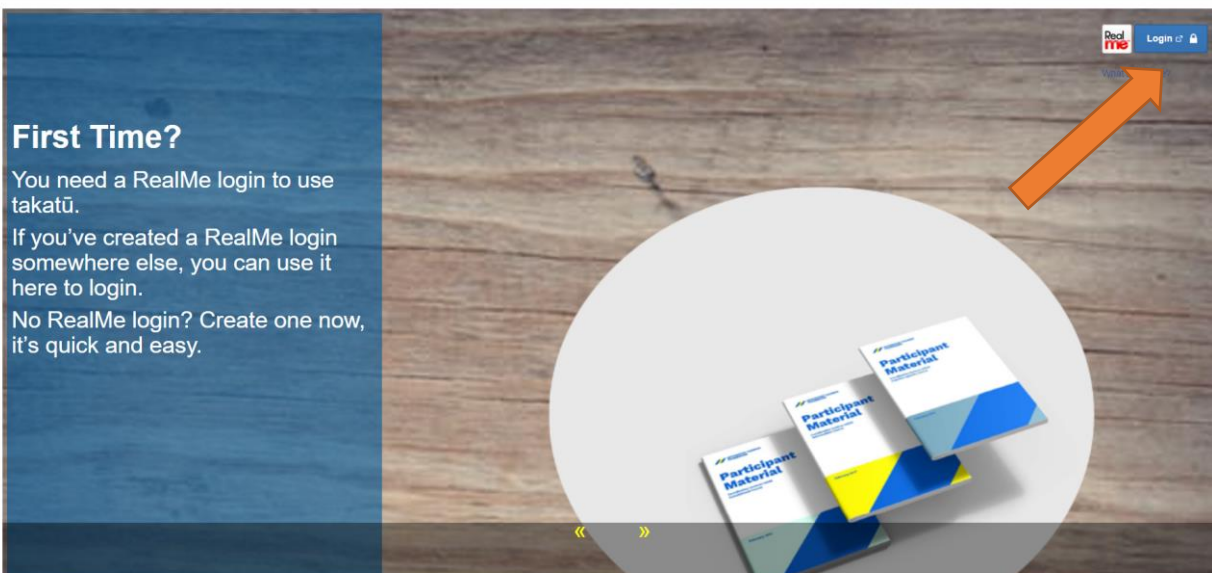
takatū is an online web based platform. It can be accessed by going to <https://takatu.civildefence.govt.nz>

If you have already used takatū, you can login from the home page.

Accessing takatū

If you have never used takatū before, you will need to create a takatū account. You will require a RealMe login before you can create an account. This document gives an overview on setting up a RealMe login and a takatū account. This is a one-time process.

Some pages in takatū will require enrolment, if a specific page is not visible you will need to contact the System Administrator (on takatu@dpmc.govt.nz) or your Regional Administrator (if known) for access. This is to ensure members of the public are not able to access the courses and book themselves on to a session.



The free learning portal for civil defence emergency management in New Zealand



[Go back to takatū, CDEM](#)

Login with RealMe

You've been redirected here so you can log in with RealMe

[Forgot Username](#) or [Forgot Password?](#)

LOGIN

Create a RealMe login

To access this service you need a RealMe login.

You'll be able to access a range of services with a single username and password. RealMe is designed to protect your privacy and security.

CREATE YOUR REALME LOGIN

OR

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Creating a RealMe login

RealMe logins

takatū uses RealMe logins. RealMe may also be used for other secure CDEM systems in the future.

RealMe is a collaboration between Department of Internal Affairs and New Zealand Post. It aims to be the easiest and most secure way for users to manage their identities online, and to be at the centre of online identity for New Zealand, in both the public and private sectors.

If you don't have a RealMe login, you can create one from takatū. If you have a RealMe login, you can skip this section and go to creating a takatū account (page 4).

Set up your account

Contact details

Email address
takatu@dpmc.govt.nz

Email address (again)
takatu@dpmc.govt.nz

Username
Lulu Caribou

Minimum 4 characters

Mobile number (Optional)

Country code
New Zealand (+64)

Prefix
0223

Number

This number can also be used to reset your password if you forget it.

Alternative contact number (Optional)

Country code
New Zealand (+64)

Prefix

Number

Our helpdesk will use this number if we need to get in touch with you if we can't reach you on your mobile.

Fill in the form with your personal details. Use whatever email address you like. Remember you are setting up a RealMe login which is also used for other government services. Therefore you may wish to use a personal email address.

Creating a takatū account

takatū account

Once you have logged in with your RealMe login or after you create a login in the previous section you will need to set up a takatū account.

You will be automatically taken to the appropriate page.

New account ▼ Collapse all

There are required fields in this form marked *

▼ Details

First name*

Surname*

Please enter your name as you would like it to appear on Certificates issued by takatū.

In the fields below please enter your work email address, the city/town where you work, and the organisation you work in.

Email address (work email preferably)*

Email (again)*

City/Town (where you work or live)*

Organisation

Country

▼ Region

Region*

Changes to your region may take 5-10 minutes to appear – you are still able to use takatū.

▼ Site policy agreement

Please acknowledge that you agree to the site Terms of Use and Privacy Statement.
[More information...](#)

I understand and agree ☒

takatū account details

Make sure you check the spelling of your name as what you enter here, is what will be printed on any certificates.

Your email address can be different than the one you used for RealMe. takatū will use this email address to communicate with you. You will need to be able to access this email address to finish setting up your takatū account, and before you can log in.

You must select a region, please ensure you **select the correct one**, or you may not be able to access the correct courses. You can change this later if you move to a different region.

Confirm email

After you click on “*Create my new account*” you will be sent an email to the email address you used when you created your takatū account. As this is the primary identifier in takatū, the preference is that you would use your work email address here!

If you don't receive an email, check your junk or spam folder. It would have come from an address like noreply@totarahosting.co.nz.

You must confirm your email before you can login in to takatū.

If you follow all of the above steps and still do not receive this verification email, please contact takatu@nema.govt.nz and a System Administrator can manually verify your account for you.

Once you confirm your email address by clicking on the link in the email, you will be logged into takatū.

It takes a few minutes for takatū to set up your profile and set you up in your chosen region. However, you can click on “*Courses*” to access a list of available courses.

In future, you login in to takatū by going to <https://takatu.civildefence.govt.nz>.



Welcome Lulu Caribou

Takatū is where you can book courses and complete online learning about emergency management.

You now need to confirm your email address and connection to your RealMe account to access takatū.



<https://takatu.civildefence.govt.nz/auth/igovt/confirm.php?data=Cl64bGXE05RFZtQ/wlq4dabc8e923614a7fb7d71ec8219a42ca>

In most mail programs, this should appear as a blue link which you can just click on. If that doesn't work, then cut and paste the address into the address line at the top of your web browser window. This link only works once. Should you experience difficulties in sign-in or did not request this please contact us at takatu@dpmc.govt.nz

Key things to know:

- **To log into takatū**, you'll need to use your RealMe login. If you can't remember your RealMe login details visit: <https://www.realme.govt.nz/help/>