

From: Matthew Kenning <Matthew.Kenning@nzpost.co.nz>
Sent: Wednesday, 3 July 2024 3:12 pm
To: Jan Heijs
Cc: Marion
Subject: RE: FW: Changes to postal services in the Tasman region

Hi Jan,

Thanks for your email and we appreciate the impact these changes will have on the community. NZ Post partners with third party agencies to offer postal services to communities. From time to time an agency may decide to close down, or as is the case with the agencies in Mapua and Upper Moutere, they inform NZ Post that they no longer wish to offer postal services at their agency.

When an agency closes or decides to no longer offer postal services, NZ Post will consider a number of options before deciding on whether to partner with another agency in the community, such as whether there is a suitable agency to partner with, whether the new store would be commercially viable and the distance to other stores in the region.

Due to the low volumes of postal services coming through these two agencies, indicating low demand for our services in the area, NZ Post is of the view that it wouldn't be commercially viable to partner with another agency for provision of the same set of postal services in these communities. However, NZ Post is open to partnering with another retail host in the area to be a Reseller. This means they would sell basic postal items, such as stamps and prepaid envelopes to be posted via one of NZ Post's Posting Boxes (Street Receivers). We welcome expression of interest applications for this via our website.

[Expression of Interest – become an NZ Post retail agent | NZ Post](#)

Customers in these communities will also be able to access full postal services (including bill payment services) in the nearby NZ Post stores in Richmond (Paper Plus Richmond, Richmond Mall) and Motueka (Paper Plus Motueka, 151 High Street) or domestic sending services in Brightwater (Brightwater Four Square, 58 Ellis Street).

Feel free to contact me if you have any further questions.

Cheers

Matthew

Matthew Kenning
Government Relations Advisor

Mobile +64 27 3645594

From: Jan Heijs <jheijsnz@gmail.com>
Sent: Thursday, 27 June 2024 10:12 am
To: Matthew Kenning <Matthew.Kenning@nzpost.co.nz>
Cc: Marion <info@ourmapua.org>
Subject: Fwd: FW: Changes to postal services in the Tasman region

Hi Matthew,

I received a copy of the letter below through one of my contacts. As a resident of Mapua and a frequent user of the post office I want to express my disappointment and frustration about closing down the post office in Mapua.

Many residents in Mapua are of age and now have to drive to Richmond or Motueka to get these services. This will come at extra cost for them and will cause more cars on the road, more pollution.

NZ Post is clearly not paying agency partners enough to make it worthwhile for them to provide the service

I kindly request to review your decision

I have copied in the local community association

Regards,

Jan Heijs
14 Lionel Place, Mapua 7005

Subject: Changes to postal services in the Tasman region

Hi Mike,

I'm emailing to let you know of changes to postal services in the Tasman region. Our agency partners, Mapua Pharmacy and Upper Moutere Store will be withdrawing NZ Post services. This is a decision made by these host businesses. The last day these agencies will provide postal services is 12 August.

PO Boxes at these agencies will be relocated to the Richmond Box Lobby located at Shop 15, Richmond Mall, 3 Croucher Street. The Box Lobby is managed by NZ Post Richmond. Customers will be advised of these changes. Customers can collect items from their boxes at the new location from 13 August.

NZ Post doesn't intend to partner with another agency in this area. For nearest postal services customers can visit,

- NZ Post Richmond, Paper Plus Richmond, Richmond Mall
- NZ Post Motueka, Paper Plus Motueka, 151 High Street
- NZ Post Brightwater, Brightwater Four Square, 58 Ellis Street

If you have any questions or need more information let me know.

Cheers

Matthew

Matthew Kenning

Government Relations Advisor

Mobile +64 27 3645594

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nzpost.co.nz

Please note I work part time.

Monday	Tuesday	Wednesday	Thursday	Friday
9am – 2.30pm	8am - 4.30pm	9am – 2.30pm	9am – 2.30pm	8am – 4.30pm



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Ngā mihi

Jan Heijs

14 Lionel Place, Mapua 7005

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I stand for a joyful, just, sustainable world

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