## Summary of Data: Grouped Comments in Gaps in Services & Suggestions

## Gaps in Services

Health	Transport
Health There are not enough GPs working locally and none appear to work full time. The Health Centre also does not have worker friendly hours, eg even one late night a week would really help. As would a walk in emergency clinic at the weekends maybe for a couple of hours each day so that we don't have to go into Nelson or wherever. This can be another transportation difficulty particularly if you live on our own as I do.	Transport  A bus or van service of some sort would be great. Maybe going from Motueka to Richmond (where you could then catch the bus) and vice versa. We could also develop a system where people offered others a lift to the airport/appointments by a roster type system available at a central location and/or online.  Clearly signed Improved pedestrian walkways around the mini round about and along the park side of the car parking area at the wharf. Also parked cars have to reverse onto the roundabout to pull out which is far from ideal.
Currently OK but one of the household has a chronic, progressive health disorder and in the near future we will need professional support and access to respite services.	Our main concern is a lack of a public bus service to Richmond. there is a bus shelter and bus parking area already on Westdale road which is used by school buses. A lot of people live in and off Westdale road.
Post hospital care from transport home after discharge and care when first home: meals shopping appointments chat. Can be needed for a week or two weeks or more.	Public transport needed. At present unable to drive due to injury and have found access in transport for hospital GP appointments, shopping etc very difficult having to rely on friends for transport.
I would like to see an improved or additional medical centre	Lack of safe footpath or cycling track from outer subdivisions into Mapua.
Disappointing we have no allocated doctor and have to make do with whoever is available. Not good enough.	Better pedestrian crossings around the village and shops to accommodate families with small children and people using mobility assistance. Slower speeds in the village.
Support when home alone when sick, laundry service, food bag delivery service	A regular bus service to Nelson and/or Motueka would be useful for older residents without transport.
An after hours health service like provided in Motueka	Support for teenagers into sport, social, movies by way of public transport
Respite care for father	need a safe path between Higgs Rd & sprig & Fern
	Non-existant public transport
	Huge gap for Bus Transport into Richmond and Nelson
	public transport
	School bus stop in Mapua (empty bus goes from Dominion
	road to Village)
	car-pooling network
	Taxi/ dial a driver services  We need a transport system from Metuoka to Nelson daily
	We need a transport system from Motueka to Nelson daily for independence/emergency.
	Transport to respite care in Motueka
	Better cycle/walkway paths, more connections of
	community pathways
	lack of ease in getting people in and out of Mapua
	l rack or case Sective beckie arra car or abaa

#### Gaps in Services cont.

Communication	Environment	Housing	Families	Services
Poor online	Communal spaces	Smaller properties for	There are many	if we had a full
reception,	to gather - eg	single retired people eg	families that struggle	supermarket in
dead cell	communal	2 bed room, well	to have two working	Mapua there would
phone area	gardens/orchards,	insulated, double glazed,	parents and after	be little need to go
unreliable line	outdoor seating	heat pump etc	school care available.	beyond this
phone	areas (other than	The participant of the participa		community for
sometimes.	cafes)			essential services
Very slow	The local boat	I am concerned by the	I believe that a	My main concern as
internet.	ramp at Grossy	shortage of small and	community the size	the area grows is the
	point is pretty	affordable housing. This	of Mapua ought to	loss of long valued
	rubbish.	will not be provided by	have an option for	services and access
		our current reliance on	reliable and cost	to the sea and water
		the profit- driven	effective child care	sports. (Sea Scouts,
		housing market and	such as an after	Boat Club, and boat
		property development.	school programme	ramp access)
	community	Need to push TDC to	There is a lack of	Shared office work
	garden	facilitate/initiate small/	family mindedness in	space for people
	S	affordable housing. The	the community in	working at home
		large number of people	the sense of	Working de nome
		that turned up at the co-	playgrounds after	
		housing evening is a sign	school activities	
		that this is important to	extracurricular	
		our community.	activities	
		community housing for	After school clubs	Asian take away
		elderly,	desperately needed	restaurant
	ļ	5.46,,	acoperator, medaca	
			activities for	Town 'Wardens'
			teenagers	
			Very hard to get	Comprehensive set
			after school care.	of shops
				Need an Asian
				takeaway Restaurant
				No hardware store
				Plumbers
				social welfare
				Senior Net; Sing your
				lungs out
				senior coffee club
				butchery; take away food variety movie
				theatre, indoor
				sports venue,
				bowling U3A education
				Free legal advice

#### 4 Community Communication

a. Which ways work well for you to contribute to planning for the future directions of Mapua and Districts community? (mark as many as apply) 317 responses



#### Your preferred means of communication

Means of communication	Numbers
Cell-phone	4
Coastal News	5
Community Notice Boards	4
Correspondence/mail/letters	15
Discussions	6
Email	159
Facebook	12
Face to face /talking	10
Meetings- informal/public/workshop	14
Messenger/Viber/Txt	9
Newsletters	4
One on one interviews / surveys	5
On-line/Social Media	47
Print media/ local news	21
Telephone	22

# 5 Other comments/suggestions

Health	Families	Services	Environment
A larger	Playground	We live in an amazing place however	Issue - Dogs- dogs loose
public health	equipment at Mapua	an area of improvement could be	around playgrounds, dogs
centre with	wharf is needed.	better inclusion. The Mapua Hall	loose in public areas ,
more	Would have been a	appears to be an example where it	antisocial dog behaviour in
services	better investment	isn't always that welcoming or	shared places and dog poop
would be	than the concrete	provides easy access to the wider	alongside the pavement.
good. I don't	concert style seating	community. The impression is the	The Wharf should have
mean the	to the west of the	committee operates like it is their	signage insisting dogs are
private	Apple Shed. Not	hall and not the wider community's	on a leash, the playground
facility	much at the Wharf	like it was intended. As a parent	should be a dog free area,
proposed on	to keep active	with kids I think the hall could have	more dog poop stations?
Mapua Drive	grandchildren	a much stronger community feel to	
	occupied.	it but the barriers to do this appear	
		to be there. Open to hearing	
		different views as I could be reading	
		this wrong.	
It would be	More playground	Please don't let Mapua get too big -	We have spent two stints
nice if there	facilities would be	rather develop Tasman with Doctor	living in Mahana and each
was an	beneficial to the	and shops etc so they are	time the immediate
ambulance	area.	independent of Mapua	neighbours were there for
based here			support when needed so
			we didn't have a need for
			anything other than the
			library, health centre and shops.
ambulance	There are not	I would like to see the boat ramp	Involving whole community
in mapua	enough activities for	installed for now and the future	in how we can all take
	teenagers to engage	generations	responsibility to act on
	in.	generations	climate change is important
			- would be great to see
			Mapua having a vision in
			this space?
	After school care for	Meetings not always a Monday	I appreciate the caring and
	high school kids are	night. Not able to attend on Monday	helpful community
	my most pressing	nights.	
	issues		
		Mapua is a great community-lets	Like more seating around
		make it better!	village.
		poor street lighting - especially on wharf	Lack of public seating
		Larger supermarket in Mapua	protect the environment
		Some services I indicated as needed,	This is a great little
		may not reach standard expected.	community.
		Better water pressure, Indian	
		takeaway restaurant	

# 5 Other comments/suggestions continued

Communication	Transport
My only contacts with the	In your question "To what extent is your choice of activities restricted by a
community can only be	lack of suitable public transport?" while I would say "never" because I would
face to face. eg HCC,	just use the car, in effect I would prefer to use public transport.
being in a dead cell	While the shared pathways are great in and out of Mapua, the future of
phone area and beyond the ADSL range (twice	ebikes will necessitate more dedicated routes to Motueka and/or Richmond.  A centre line should be installed in the shared pathway from the wharf to the
distance). Deteriorating	school due to current high use (at least from shop/garage to school)
post delivery, no	We'd usually bike to Mapua and drive to Richmond or Motueka, and we
transport services.	would have preferred a bus for these last two.
There may be a	For many years there has been talk of some kind of transport option. We
community association	frequent the bars & cafes of Mapua regularly but use a Dial a sober driver
but it is not very public.	from Nelson. If there was local transport we would go a lot more often. I have
greater inclusiveness for	poor night vision, as do a number of my neighbours, so avoid driving at night.
locals in outlying districts eg recently published	Couldn't answer the question about frequency of travel properly. We are
community directory	going away about 3 -4 times a week, but some weeks only twice. It depends
· · ·	on family needs and other appointments.
We are lucky to have our community association	Transportation is a key for rural communities. Through our rates we subsidise public transport that just isn't there or we can't access and now through
but I don't have much	increased fuel prices the government is also sticking yet another the knife into
confidence in our	rural communities - not just our backs - but a full frontal assault.
community's ability to	I am a widow - not a rich one - and live on my own. To get anywhere I am
influence TDC planning	dependent on being able to access and drive my own vehicle since there are
and rules.	no affordable local alternatives to the best of my knowledge. If for any reason
	I couldn't drive I would be totally reliant on help from my wonderful
	neighbours.
	Our rates are too high considering the services we pay for but don't get and/or can't access or use. My rates do not reflect that I make lesser use of
	services than larger households. I will not be able to afford to continue to live
	in the area when I retire because of high rates and transportation difficulties if
	for any reason I couldn't drive. I know a number of other people in the same
	situation.
Meetings are important	A bike and walk track that doesn't only take you through Rabbit Island would
to raise awareness and	be great. Crossing Westdale Road to get onto the main road to Mapua is
address issues that arise	nothing less than downright dangerous.
in our community.	A minibus turice a devuyeuld give people an ention og Nelson to Manua 0.12
Good online space to share ideas	A minibus twice a day would give people an option eg Nelson to Mapua 9-12 and 1-4
correspondence	Public Transport, there needs to be some
Not enough space has	I am able to drive myself now. For the future I would love to have an
been provided to answer	affordable public transport service available to maintain independence in my
questions in more detail	life.
Thanks for all the great	The pedestrian walkways by the mini roundabout and car parking at the wharf
work you're doing for the	need to be more clearly defined. Cars should not have to reverse onto the
community!	roundabout to pull out.
thank you for your	It would be good to get peoples ideas on transport options eg bus service
efforts!	regular ferry service for bikers more walkways and cycleways

public meetings are too late in the evenings. I find	In the survey is a question how often I travel away from home. Possible answers were (amongst others): weekly or daily. I leave Mapua normally 2 or	
I am sore at the end of	three times a week.	
the day. Too sore to go	Next question was what my main destination is. My trips are equally shared	
out. Could there be a	between Richmond and Motueka, occasionally (maybe once a month) I have	
recap on Tuesday.	to go to Nelson.	
you are doing a great job!	A transport service would be beneficial to the area.	
Thank you for doing this	Public transport for high school kids are my most pressing issues	
Thank you for doing this	a regular bus service to Nelson would be great	
	I'd love to see a regular bus service either into Richmond or Motueka	
	A public transport bus would be awesome for all ages easing traffic on coastal	
	highway. School bus with a safe stop.	
	My main interest is in public transport to Richmond Nelson and Motueka	
	Wider Aranui rd and Higgs road	
	Top need is a bus or ferry service to Nelson	
	we want Higgs Rd speed limit to be 40kph	
	I am still able to drive, walk etc but this may change as I age.	
	If public transport were available, could we use our super gold card otherwise	
	the cost would be expensive.	
	A taxi service would be useful for all of us with rental properties for our guests	
	night/day bus service into Motueka or Richmond, make Aranui road one way.	
	Even 2 bus services per day to Richmond via Westdale rd would be helpful.	
	Depart & return in morning and depart and return in afternoon	
	A public ferry service so people can cycle to work. Also a bus service would be	
	fantastic	
	Need a balance between quick and easy car access in and out of the village	
	and multiple, well maintained walkways.	
	lack of access to Rabbit island from Mapua for commuting and recreation	
	should be addressed	
	For elderly no longer able to drive, transport is a real issue for them to remain	
	in the community	
	Build a bridge between Mapua and Rabbit island for commuting and leisure	
	a bridge connecting Mapua and Rabbit island is needed so we can access	
	places for recreation in a natural environment away from roads.	
	Mono - Rail , from Mapua / Main H/way junction , with LARGE carpark , to	
	Richmond . To be extended to city . It could go over some coastal water. It	
	could be a must for visitors, especially older people wanting to see our sites.	
	Direct cycle trail to Richmond either with more regular ferries to Rabbit Island or along main road avoiding Rabbit Island	
	Increasing number of mobility scooter users in village. Foot paths, passing	
	bays, curbs should all be surveyed for safety and accessibility. Home owners	
	should be reminded to not block footpaths with parked cars or recycling bins.	
	need speed limit in village lowered, crossings especially in wharf area.	