

**Notes from meeting between Adrian Humphries (TDC Recovery Manager) &
21 residents of Tait St/ Broadsea Avenue/Stafford Drive
on Tait St Thursday 8 Feb 2018**

(recorded by Elena Meredith)

[An email list of all residents attending the meeting was taken and Adrian provided his card with contact details]

Position of Recovery Manager (TDC)

- Adrian thanked residents for attending **at very short notice** and noted that he had just been appointed to this position (“ a team of 1 at present”)
- The role is to co-ordinate all of the TDC staff involved plus work with other agencies such as EQC to maximize the effectiveness of “ the recovery process” for the residents

Update on specific issues

- Reminded residents to ensure that donors/agencies/tradespeople coming onto properties are using ID and have authentic business – phone the police if they have no ID
- There is a S124 notice on 4 houses at present (unable to be lived in)
- TDC has already fielded 20-30 queries from Insurance Companies
- EQC has been very helpful
- If residents have information which Welfare/CD people need to know, “ring Council members if anyone needs help”
- Specific situation noted where person remained in house’; concerned resident wanted to report them as “ missing” at the Welfare Centre – whose role is it to follow up and check that houses are empty?
- Not TDC role or responsibility to provide sand-bags or sand- Fire Dept
- Pine-Hill Reserve; the problem with the toilets has been addressed and they are “ now operational”. The tree has been confirmed as being safe.

Sea-Wall issues

- Confirmed that if it is TDC construction’ will “fix back as it was”
- If privately constructed, can be restored – discussions needed on funding support
- Would need further resource consent if needs to be bigger
- Main concern expressed was that it was too low and that sumps didn’t drain- noted a low spot between 17-19 Broadsea Ave
- The walkway/cycleway needs to be taped off and the eroded section mended
- Adrian noted that wall built to stop land eroding into sea rather than keeping sea out “ couldn’t build a wall high enough for such a surge”
- Residents noted that Bilge Pumps needed to push the water back into the sea
- Adrian suggested that if there are actual works needed, residents should contact TDC with a proposal they will decide how to respond
- TDC Engineer is Rick Lowe- Adrian will come back to residents with answers to queries and plans for the future

Collection of waste and whitewear

- TDC collection of green waste appreciated by residents who also noted that there had been no communication from TDC on the process of this happening
- Adrian noted that information about the clean-up/ collection should have been passed on by Building Inspectors- TDC is still collecting green-waste
- Adrian noted that it is not TDC ‘s role nor is it resourced to collect whiteware- “ this is private problem on private property, not a public responsibility” – work through insurers to refund costs

Trees

- A query about how to protect the trees from dying
- Noted that people in this region will have to use significantly more water to do so- can this be considered in next water rates bill?
- Adrian will contact arborist to collect expert information on how to respond

Welfare/Red Cross/ CD Teams

- Adrian noted that these have details of those needing help
- Asked residents to please ring Council members if know of anyone else needing help – private concerns will be responded to personally using the email list
- Adrian acknowledged that in terms of CD collection of information ;” there were gaps”; “ we did miss things- we are human”
- Noted that calls go to Call Care Centre after-hours and public holidays(based in Dunedin)They then contact local call-outs. When informed that callers on Waitangi Day had received a “leave a message” response with no call-back, Adrian undertook to notify Call Centre and clarify this

Roading

- Informed residents that Stafford Drive now open to top of the cliffs – one way with 30k restriction
- Kina Road is open
- McKee Domain closed for foreseeable future
- Acknowledged Downers’ contribution to transport management – residents especially appreciated the security offered overnight (noted to employers that women there had no toilet, heating or drink/food facilities)

Reassurance

- Acknowledged the personal problems for the residents and the stress this caused
- Urged residents not to buy into rumours – ask TDC directly by contacting Adrian who is contactable at 543 8423 or 027 2461207
- There is a TDC Disaster Fund
- Residents thanked Adrian for attending on site and listening

A public meeting is to be held Tuesday 13 February 6-7pm in the Bill Marris Room at the Mapua Community Hall –

attended by Adrian and Mayor Richard Kempthorne and an engineer (this inclusion strongly urged and supported by the residents!!)

All welcome to attend to express concerns, appreciation; ask questions; explore the “ what next”