

RECOVERING FROM THE EFFECTS OF CYCLONE FEHI & CYCLONE GITA

Hello everyone, we hope that you are making some progress on recovering from the recent weather events. Much of the information in this update is a repeat of previous information for those that are new to the distribution list.

Fundamentals

After reading this, if you are unsure about what assistance you can get to assist you in recovering from the recent weather events call one of our service centres and they will send a **service request** to the appropriate staff member:

Richmond: 03 543 8400

Motueka: 03 528 2022

Takaka: 03 525 0020

Murchison: 03 523 1013

Response so far

Council staff and contractors have been on the ground solving problems since 1st February, by dealing with the effects of these two weather events. Council engineers, building inspectors, environmental health officers have all been assisting people with their recovery. Other staff from both Tasman and Nelson City Councils have been manning the emergency operations centre to coordinate the response and relief efforts. Contractors have removed 1000's of tonnes of debris from countless slips.

We have lots more work to do, the following infrastructure work is currently a priority:

Location	Work	Estimated Time Needed	Remarks
Graham Valley	Digger removing blown over hang material. Should be completed by Saturday.	2 Days	
Motueka West Bank Road	11 culverts requiring head and tail walls.	2 Weeks	Will start on that after Easter
	Sealed pavement repairs required for ≈ 100m.	1 week	

Herring Road	Some work required on this road	2 Days	
Rocky river	Big digger going in there late next week. Forestry to do some tree work at the top end.	4 Weeks	
Motueka Valley Highway	Finished the last of the bulking out work, clean up.	2 Days	
Shaggery Road	Road works complete		Adjacent land being used as a dump site.
Brooklyn Valley	Road edge clean up complete Building road up top side of bridge with rock being won from a creek on private land	4 Days	Awaiting pipes
	River work will follow to remove obstacles above bridge	3 Days	
	Big Culvert to be extended	1.5 Days	
	Clean up of road water tables and slips	3 Weeks	
Riwaka Valley	Big culvert, one half in place	2 Days	
	New traffic alignment in place, three pipes still to be laid. Clean up of dumps site and castings.	1 Week	
	Rebuild of road so it can be sealed ≈200m plus culverts etc.	2 Weeks	
Riwaka – Sandy Bay Road South Side	Water blasting culverts being carried out	1 Week	
	Culvert head and Tail Walls	1 Week	
	≈100m ² of living walls to be constructed	1 Week	
	Minor Scour Work	1 Week	
Riwaka – Sandy Bay Road North Side	All wooden debris has been removed from the adjacent hillside.		
	Wood slash to be removed from the side of the road	1 Week	
	Minor Scour Work	1 Week	

Riwaka – Sandy Bay Road – Flat area	Clean up around the bridge	2 Days	
	Deepen drains on road side to dry out	1 Week	
	Reconstruct ≈200m of road	2 Weeks	
	Reconstruct road around the bridge ≈100m	1 Week	
	Site tidy up and remove log pile	1 Week	
Moutere Highway	Large under slip. Construct living wall ≈200 m ²	3 Days	
Carters Road Golden Bay	<p>The crane arrived at Kaituna River Bridge this week, after being transported by barge between Kaiteriteri and Tarakohe. Due to its size and weight it was not permitted over the Takaka Hill Road. The road will be repaired once the bridge has been reconstructed.</p> <p>There are a number of items required for the repair of the bridge still to arrive by road. As the contract crew set up for work to begin next week, we are looking to arrange a meeting at the site with property owners to discuss the specific access needs over the time the bridge is being repaired. The crew will be doing their utmost to repair the bridge in the quickest time possible and plan the job to cater for those needs as much as practically possible while ensuring everyone is kept safe</p> <p>The road will be repaired once the bridge has been reconstructed.</p>	TBC	
Cobb Valley Golden Bay	The repair of the Bridge will start next Monday	3 Weeks	

Staff and contractors continue to work on repairing/replacing council infrastructure and making it safe, there will be a long period of time before this work is completed. Experts in specific areas such as land scientists and rivers engineers are continuing to work in the community.

NZ Transport Agency have been working on the State Highways, most notably on the Takaka Hill. They have made great progress, although some significant time restrictions still exist. Check the NZTA website for updates: [NZTA Takaka Hill restrictions](#)

Welfare visits 36 cases are still being assisted by welfare staff, of these 15 are high priority. Council staff known as “Navigators” are assisting people to get in touch with those who can help them. As we progress through the recovery process we are identifying other agencies which are more able to assist in the long term e.g. District Health Board (DHB) and the Ministry of Social Development (MSD).

Lifelines

Electricity has been restored to all properties, if this is not the case please let us know so we can ensure that the lines companies have the information.

Phone lines have been reinstated in all but one property, as above, if you have not had this done let us know please.

Building and Land Inspections

No new requests for building inspections

Additional yellow stickered house has been identified in Old Mill Road (slipped through not making it onto our spreadsheets- rectified).

3 inspections called for to remove the S.124 Notice. Only one was successful.

- one inspection revealed that the gib had been removed on the lower level of the building, thereby removing a bracing element. The owners are wanting to reoccupy the upper level. Until such time as council is satisfied that the structural integrity is not compromised we will not remove the notice.
- The other inspection – misinformation, wanted the S124 notice removed in order to reoccupy land (not the dwelling). The dwelling remains insanitary.
- A further inspection to a Bach was carried - it was noted that the property remained in poor condition, which is exactly what it was like before ex-cyclone Gita.

MBIE are looking to supply portacoms as temporary accommodation for those without any. Ready built units just need attaching to services. We have spoken to them regarding TRMP. They are only supplied on the basis that the homeowners have insurance and a specific timeframe for building work.

Geotechnical engineers have been called to three properties where there were concerns over the safety of the land. Where there have been immediate concerns the land owners and users have been informed. In other cases, once reports have been received we will inform those potentially affected of any recommendations.

Forestry Meetings

We are still awaiting the final information from the Ministry of the Environment regarding the amendments to the National Environmental Standard (NES) on Forestry. This is critical to us as the changes will affect the way in which the NES applies to separation point granite areas. Once we have the information we will assess its implications and communicate with the forestry industry and local communities.

Assistance to Landowners

Enhanced Task Force Green (ETFG) The Ministry of Social Development (MSD) have allocated a budget to provide support to landowners. From Monday next week two gangs of seven

people will be assisting orchardists by digging out roots to save trees. A governance group has been set up to allocate tasks fairly.

Corrections Department The Corrections Department have made available a gang of workers to assist in cleaning up properties affected by the recent cyclones. Those who have requested assistance are being contacted to allocate this resource fairly.

Surveys and Reports

Ruby Bay

The survey of the sea walls at Ruby Bay will be completed this week. It will be assessed and options for improvement (if any) mapped out. The local community will be contacted as soon as the options are known with a view to consulting on the way forward.

The NIWA survey of the area to assess the effectiveness of its flood modelling is awaited.

Rivers and Streams

A survey of all affected rivers and streams under the control of council will be carried out to identify repair requirements and possible improvements.

Aerial Photography The first batch of aerial photographs of the affected areas has been received, anyone who wishes to obtain copies should contact us and we will see what we can provide.

Council Reserves

Council are repairing our Reserves as fast as possible. Damage in the region of \$500,000 has been caused so this will be a challenging process. The know damage list and proposed remedies are shown below:

Area	Effects	Remedy
Coastal cycle trail	Sections of timber boardwalk broken and missing	Repair and rebuild where necessary
Sandeman Reserve	Areas of debris lying on trail, dead and damaged vegetation from salt water inundation	Clear all debris, remove all dead trees and shrubs - start replanting programme
Rough Island	Hundreds of dead trees and shrubs from salt water inundation and large areas of dead grass. Large amount of debris on roads and grass areas. 4 trees fallen across Tic Toc road.	Remove all dead trees and shrubs - start replanting programme
Moturoa/Rabbit Island	Erosion and under cutting to front beach chip seal roads. Major erosion/ loss of beach dune area. Debris to clear off roads and grass areas. All beach accessways damaged including fully accessible ramp. All beach fencing	Remove all damaged chip seal road material. Tidy and re-shape where possible, remove all debris. Repair and make safe all accessways, repair once debris cleared. Fell and remove 8 dangerous pine trees

	damaged or lost. Fallen and destabilised pine trees along front beach.	
Research Orchard Reserve	Many dead trees and shrubs from salt water inundation.	Initial clean up, removal of debris and plant guards. Remove all dead trees and shrubs - start replanting programme.
Grossi Point Reserve	Tree fallen over toilet block. Large areas of dead grass from salt water inundation.	Remove and repair toilet block roof.
Old Mill Walkway	Pathway eroded where not protected behind rock wall. debris lying over pathway.	Initial clean up removal debris. repair trail surface
Pine hill walkway	One collapsed pine tree along roadside.	Remove and make safe, assess remaining trees for stability
McKee Reserve (Currently closed)	Large amounts of debris on roads and camping grass areas. Dead and damaged vegetation from salt water inundation. Playground bark contaminated with debris and saltwater. Large areas of dead grass from salt water inundation. 3 destabilised pine trees gravel washed away from root zone. Sewer pump-station flooded with sea water inundation of entrance area.	Huge clean up required.
Kina Reserve	Large amounts of debris on roads and grass areas 70% of area. Contamination of water supply. Damage to coastal fencing. Dead trees and fallen Nagios along coastal edge. Self-contained toilets filled with salt water.	Remove all debris. Flush out existing well. Repair as required. Remove and make safe. Pump out toilets.
Trewavas Street	Erosion damage to locally made sea walls.	Work with neighbours to improve estuary edge.
Motueka Quay/Kumara's	Localised erosion along estuary edge. Debris lying over pathway.	Minor sand rebuild and planting. Clear all debris and repair surface.

Stephens Bay	Sand eroded from upper beach exposing underlying soil layer.	Possible sand push up to help hold the line. Additional coastal planting required.
Little Kaiteriteri	Beach accessways damaged. Vehicle track along western end eroded away. Many trees fallen onto beach at western end.	Repair accessways by removed wooden steps structure. Possible sand push up to help hold the line remove fallen trees from site.
Breaker Bay	Toilet block foundations exposed. Toilet block steps damaged. Sand inside pipe from inspection vent.	Structure to be assessed for strength. Access steps to be rebuilt. Sand to be cleaned out of pump before entering pump station.
Torrent Bay	Sand washed over reserve area. Coast care fences damaged	Remove debris but leave sand in place and re-seed grass area. Repair fencing.
Tata Beach	Erosion beside boat ramp. Plantings washed out western end or covered at eastern end.	Sand replenishment required. Replant as required.
Ligar Bay	Minor plant areas covered with sand.	Replant as required.
Pohara	Most beach accessways damaged. Severe erosion of beach dunes.	Temporary repair to get open. Tidy and re-shape where possible.
Pohara Golf Course	Severe erosion of beach dunes.	Tidy and re-shape where possible.
Rototai esplanade reserve	Severe inundation and debris. Damage to vegetation.	Remove all debris off site as first step. Replant where required.
Rototai Reserve	Trees and shrubs dying from salt water inundation	remove and make safe
Clifton Reserve	Large areas of grass dying. Trees and shrubs dying from salt water inundation.	Re-sow where required. Remove and make safe.
Patons Rock	Erosion along beach front. Some beach accessways damaged but still usable. Large areas of grass dying. Stormwater pipes washed out and lying on reserve. South-eastern end eroded beach front area.	Tidy and re-shape where possible. Repair and make safe. Re-sow where required. Follow up with engineering, possible sand push up to help hold the line. Replant when possible.
Linden Place	Sediment removal.	

Riwaka Tennis	Clean Courts and repairs to building.	
Dummy Bay	Asset repairs (steps) and track repairs.	
DSIR Sports Grounds	Sediment removal and drain clearing.	
Rabbit Island Showers at Depot	Repair walling within showers and kitchen block.	
Brooklyn Domain	Sediment removal.	

On the sheet below are some Frequently Asked Questions (FAQs) and information you may find helpful:

FAQ *My land has been damaged by trees, soil etc. from the neighbouring properties who is going to clean it up?*

You may be covered by your insurance company or EQC for removal of silt and debris from your home and property. We recommend that you contact your insurance company and EQC as soon as possible and keep receipts for any costs you incur.

In situations where debris, silt and other person's possessions arrive from another property as a result of the event, the responsibility remains with the receiving property to resolve. If you have insurance you should talk to your insurer and EQC and if necessary make a claim. You can either dispose of it directly (at your cost) or try and find the owner and return it.

You can find more information on EQC cover here:

www.eqc.govt.nz/storm-damage or 0800 DAMAGE. Claims should be put in as soon as possible as there is a three month time limit.

If you feel that your land was impacted because of negligence by your neighbour you should take legal advice. EQC will take claims for clearance of land within 8 metres of a building and for damage of up to 60m of driveway from the nearest dwelling or garage.

FAQ *How do I get rid of the silt and debris on my property?*

Unless Council have agreed to collect it, **Please do not place this by the roadside** as it presents a safety hazard. Council are taking away silt in some areas under an arrangement to cost recover from the landowner. Please contact us to see if we can assist you with this. A number of commercial operators will also help with removal of the debris:

Small domestic quantities

CJ Industries (32 Hau Road, 03 528 4466) will accept **free of charge** domestic deliveries (e.g. trailer loads) of uncontaminated silt and debris at their yard.

For larger quantities we recommend you engage a commercial contractor. The following locations will accept uncontaminated silt and debris through normal commercial arrangements:

- C.J. Industries 03 528 4466 (Colin Eggers)

- Concrete and Metal 03 528 6344 (Alastair Wiffen)
- Waireka Farms 027 324 9830 (Terry Johnston)

Civil Contractors

You could also call the contractors listed below to engage them to remove of debris and silt from properties **at your cost**:

Company Name	Contact Details
A C Palmer & Sons Ltd	03 542 3283 Brightwater
Asphalt & Construction Ltd	03 928 0673 Richmond
Base Excavations Ltd	03 544 0734 Richmond RD2
Chambers & Jackett Ltd	03 526 7719 Upper Moutere
Ching Contracting Ltd	03 547 4516 Stoke
CJ Industries Ltd	03 528 4466 Motueka
Concrete & Metals Ltd	03 528 6344 Motueka
C W Drilling & Investigation Ltd	03 526 7222 Lower Moutere
Donaldson Civil	03 547 5670 Stoke
Downer NZ - Nelson	03 547 8980 Richmond
Duane Whiting Contractors Ltd	03 547 6320 Richmond
Fulton Hogan - Nelson	03 547 9789 Nelson
Higgins Contractors Nelson	03 544 6111 Richmond
J C Contracting NZ Ltd	03 542 4483 Brightwater
McDonald Contracting & Construction	03 542 4455 Brightwater
MecLand Roding Ltd	03 542 3235 Brightwater, RD1
Nelmac Ltd	03 546 0910 Tahunanui
Nelson Civil Construction Ltd	03 544 0151 Richmond
Nelson Underground Services	03 544 3992 Richmond
Not Just Concrete	0274 533 034 Hope
Sollys Freight (1978) Ltd	03 524 8096 Takaka
Tasman Civil Limited	03 541 0879 Richmond
Taylor's Contracting Co Ltd	03 542 3150 Brightwater
WS & JF Heine Partnership	03 543 2788 Upper Moutere

FAQ *How do I get rid of household items and damaged property?*

Flood damaged property generally needs to be disposed to landfill. Your insurance company may provide a skip for disposal or reimburse you for your disposal costs. Material may be disposed at Mariri Resource Recovery Centre, 93 Robinson Road, Mariri.

Opening Hours: Monday-Saturday 9am – 4pm; Sunday 1pm – 4pm

General refuse: \$55 per cubic metre or \$164.05 per tonne for larger loads

Greenwaste: \$15 per cubic metre

Cleanfill: \$21.10 per tonne

FAQ *My water supply is destroyed what can I do?*

If you are on a private water scheme you should speak to your scheme provider. If you have an individual water supply you should contact the installer to see what can be done, if they are not available a suitably qualified tradesman may be able to help. Free drinking water is available for affected people at the Kaiteriteri camp and the Brooklyn Memorial Reserve. Water can be collected in containers from these locations.

FAQ *How can I get my water tested to see that it is safe?*

The businesses below offer this service:

Name	Phone	Website
Cawthron Institute	03 548 2319	www.cawthron.org.nz
Sealord Group	03 548 3069	
Think Water Tasman Bay	03 528 8888	www.thinkwatertasmanbay.co.nz
Hill Laboratories	0508 44 555 22	www.hill-laboratories.com

FAQ *Can I get a rates rebate?*

The details relating to this are available here: <http://www.tasman.govt.nz/policy/policies/property-rates-policies/remission-policies/>.

FAQ *Can I get any money from Civil defence?*

You and your family may be able to get a Civil Defence payment. **Work and Income** can help cover the costs of:

- Somewhere to stay if you can't return to your home and there is no suitable free accommodation available,
- Food, bedding and clothing,
- Loss of income if you can't work and lose wages due to the emergency, e.g.
 - if you can't get to work
 - your workplace is closed
 - you need to remain with your family.

If you're providing a place to stay for family or friends, Work and Income may be able to reimburse you for some of their accommodation costs. **You don't have to be on a benefit to qualify for a Civil Defence payment.**

More information on who and what help you can get is available on the [Work and Income Civil Defence webpage](#) or call 0800 559 009 to talk to someone.

Other emergency financial assistance:

There are a number of payments that can help you during and after an emergency. Not all of them are listed below so if you need financial assistance call **work and Income on 0800 559 009**.

Work and Income may also be able to offer support with clean-up projects after an event for example by providing subsidies or volunteers. Phone 0800 559 009 for more information.

Other payments that might be available:

Special Needs Grants - These help you in certain circumstances to pay for something when you have no other way of paying for it.

Advance Payment of Benefit - If you're getting a benefit and have an immediate need for something essential, you may be able to get an advance payment of your benefit.

Recoverable Assistance - This helps you pay for something you need urgently when you have no other way of paying for it.

Rural Assistance Payments - Payments to meet the essential living expenses of farming families affected by an adverse event such as a flood or other natural disaster.

FAQ *What other help is available?*

Rural Support Trust – a free service

Anyone in a rural area who feels they need support can also contact the Rural Support Trust for a confidential chat on **0800 787 254**. This service is free.

Free doctor's visits

The Nelson Marlborough District Health Board is funding a free GP visit for residents whose health and wellbeing is affected by the cyclone. Health issues can also come to the fore after natural disasters and its important people take action if they feel unwell.

Please contact your GP directly and state you were impacted by the event.

Insurance

If you've suffered damage from a natural disaster, you'll need to make a claim with EQC and your insurance company as soon as possible.

FAQ *I have a watercourse on my property that needs work, will council assist?*

Council has a river rating based on a three-tier system of X, Y and Z rated areas.

- The X-rated areas are those that enjoy the benefits of an approved stopbank system. These areas include the lower sections of the Riwaka, Motueka and Waimea Rivers.
- The Y-rated areas cover the 285 km of Classified River system from the river channel out to a line where the estimated 50 year return period flood would likely inundate the adjacent land.
- The Z-rated areas are all other rateable properties.

The 285 km of X- and Y-rated rivers have an annual operating maintenance programme which includes a schedule of tasks carried out by Council's contractor.

River Z areas rely upon the affected landowners making an application to Council for a subsidised work programme that is negotiated with Council's Engineering Services Department. Approval is based on a basis that a specific problem has developed at the site and amongst other things that there is a proven community benefit in funding the works. Tasman District Council may fund up to 50% of the costs, if you are interested in pursuing this please contact us.

What Now?

Council will continue to prioritise its tasks as follows:

- Opening of access for those cut off
- Following up on welfare issues
- Making safe infrastructure such as roads and bridges
- Repairing culverts and bridges
- Reacting to urgent requests where a critical risk to infrastructure is identified e.g. a potential slip onto a road.

We will keep in touch via the email list collected at the public meetings. We will arrange meetings with the appropriate council staff and agencies where requested. If you do not have internet and need to access the web links listed above please go to a council library or service centre and ask for assistance.

For assistance Call 03 5438400(Richmond) or 03 528 2022 (Motueka) or 03 525 0020 (Takaka) and ask for a Service Request to be put to the Recovery Team or email Recovery.Manager@Nelsontasmancdem.govt.nz.

All the best

Tasman District Council Recovery Team